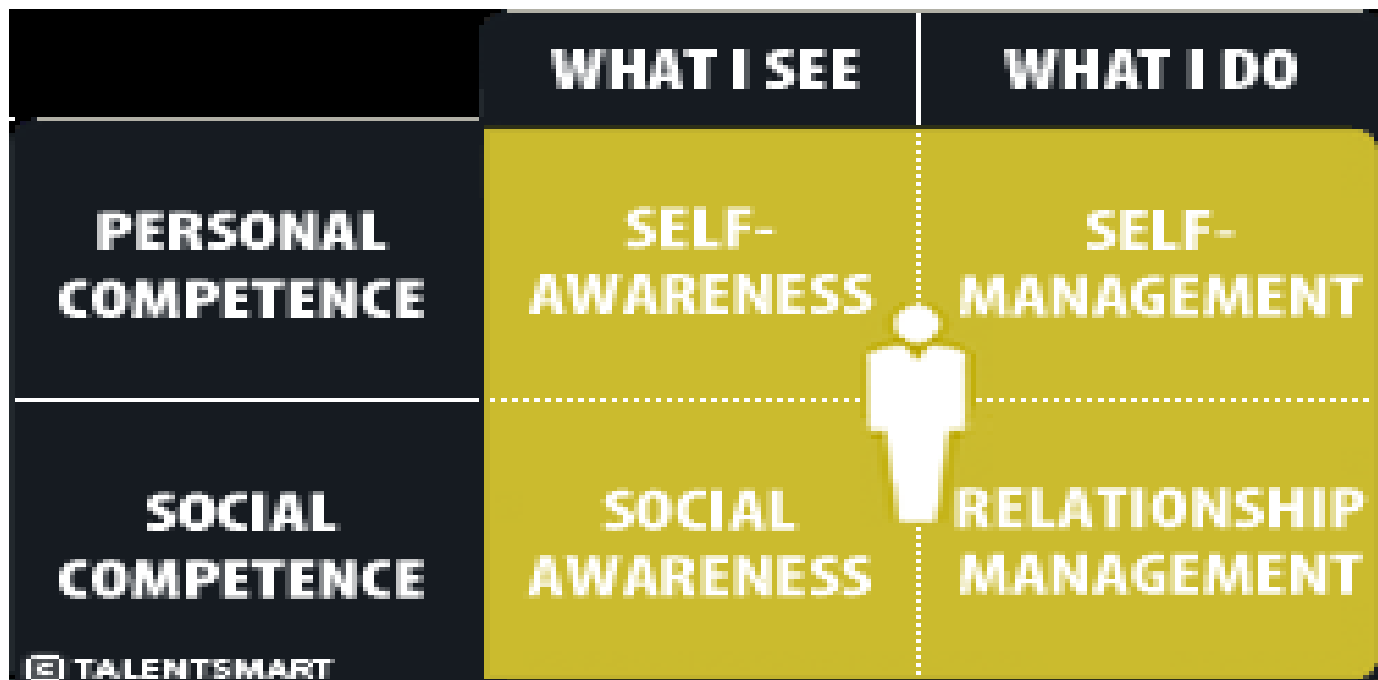


Personal attributes that enable someone to interact effectively and harmoniously with other people.
<http://www.oxforddictionaries.com/definition/english/soft-skills>

"It's the tangible skills or core competencies that get you in the door. It's the soft skills that often get you the job."

Stefanie Cross-Wilson co-president of recruitment and talent management at Hudson.



Emotional intelligence is made up of four core skills.



“Engage your emotions at work. Your instincts and emotions are there to help you.”

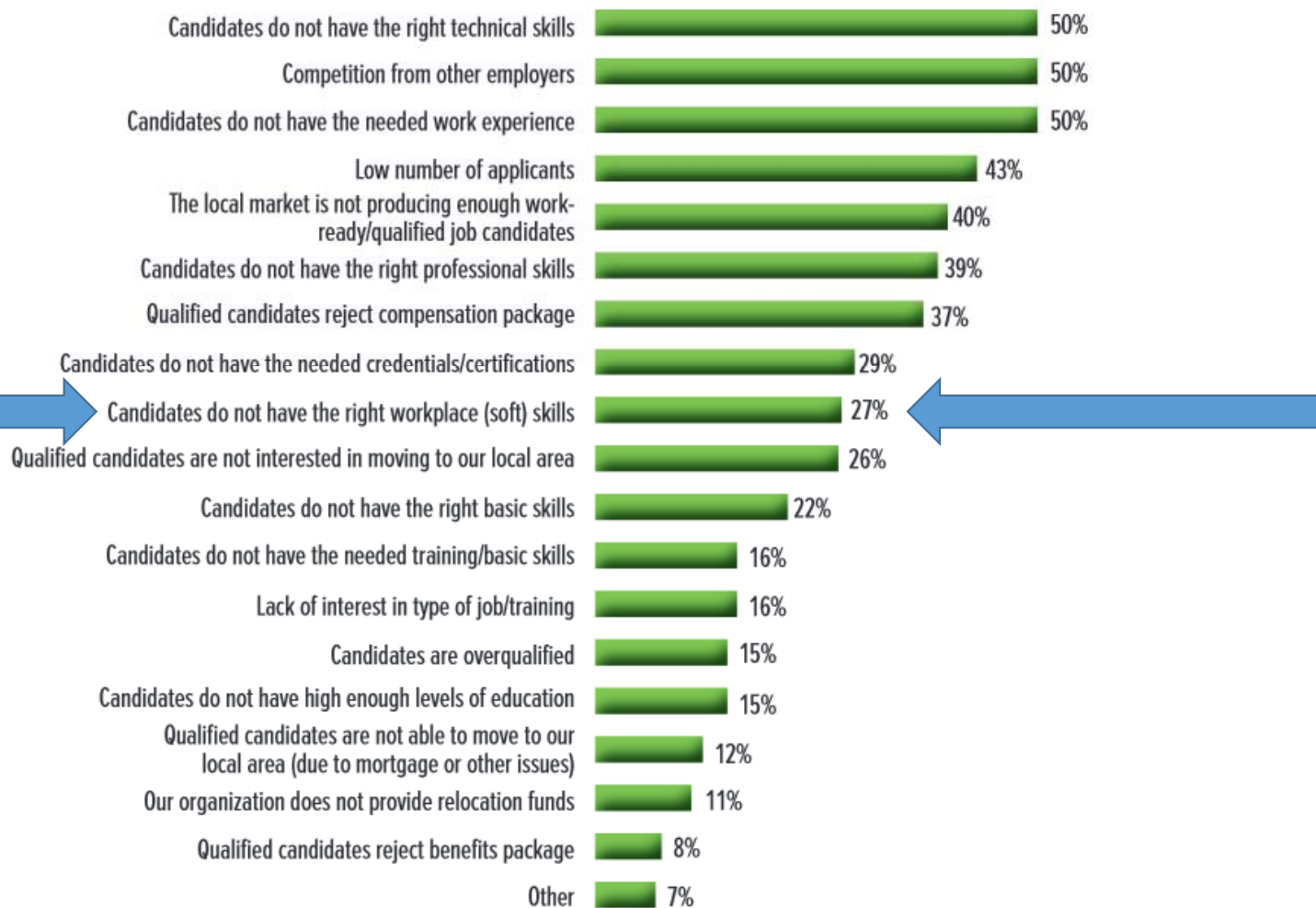
Phil Spector



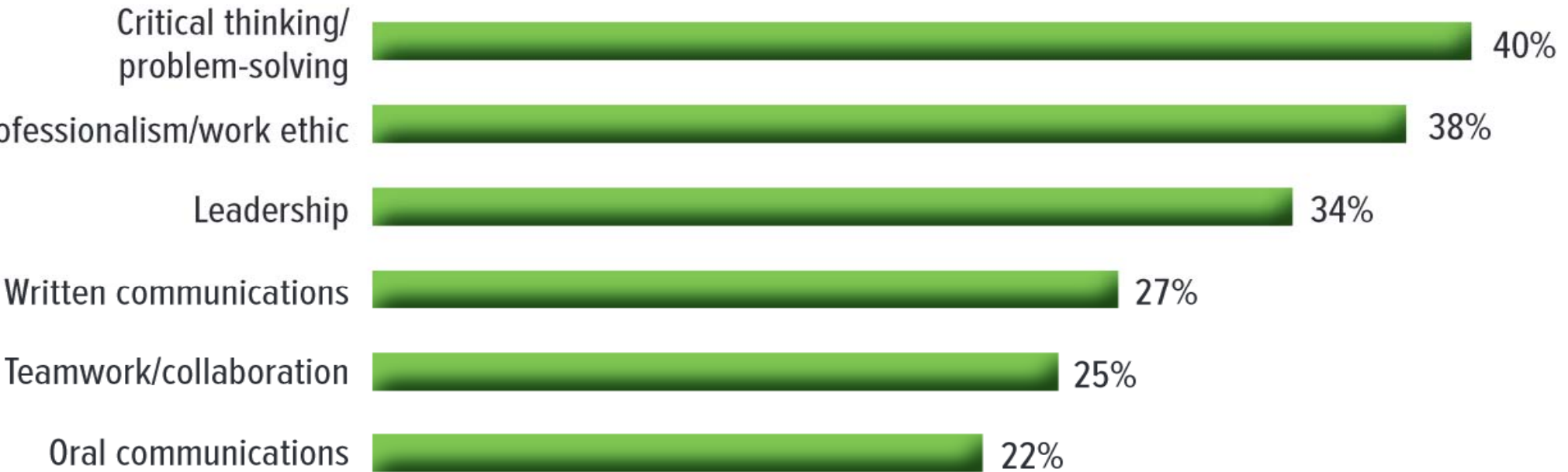
SHRM RESEARCH: WORKFORCE READINESS AND SKILLS SHORTAGES



Figure 3. Reasons Behind Organizations' Difficulties in Hiring for Full-Time Regular Positions (All Industries)



3. Applied Skills Gaps Among Job Applicants Across Industries



4 Economic Conditions—Recruiting and Skills Gaps (SHRM, 2014)

